



Group Booking Form

BATTLE
HONOURS

* £100 per person unless otherwise notified
** Final balance due 8 weeks before departure

TOUR DETAILS

Tour Title	Tour Dates	Price £	Single Supp (if req'd)	Total £	Dep * £	Balance** £

PERSONAL DETAILS (PLEASE COMPLETE ALL BOXES USING BLOCK CAPITALS)

Full Name (as on passport)	D.O.B. (dd/mm/yyyy)	
Passport Number	Expiry Date of passport	
Country of Issue	Nationality	
Full Address (including postcode)		
Telephone	(Home)	(Mobile)-PLEASE have turned on at departure)
Email Address		
Room Requirements (Circle as appropriate) Single / Twin* / Double*	*Name of person you are sharing with if applicable	
Dietary or medical requirements		

SPECIFIC VISITS REQUESTED (CEMETERIES, ACTIONS OR UNITS)

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EMERGENCY CONTACT FOR NEXT OF KIN

Name	Telephone	Mobile

INSURANCE *It is a condition of booking that you provide this prior to travel*

Insurance Company	Emergency Telephone No	Policy Number

On behalf of all those named on this booking form I confirm that I have read and accept the booking conditions of Battle Honours Ltd
I enclose the payment agreed as a deposit per person for this tour, the final balance being due 8 weeks prior to departure.

Signed	
Dated	

PAYMENT DETAILS

For BACS payments please use; Battle Honours Trust Account – NatWest, Piccadilly & New Bond Street
Sort Code: 50-41-01 Account No: 46035729

Cheques should be made payable to Battle Honours Trust Account

For overseas payment our IBAN details are; IBAN: GB66NWBK50410146035729 BIC: NWBKGB2L

PLEASE RETURN COMPLETED FORM TO:

BATTLE HONOURS LTD, Hill Farm Barn, Stowmarket Road, Ringshall, Suffolk, IP14 2HZ
Tel: 01438 989129 • Website: www.battle-honours.co.uk • Email: enquiries@battle-honours.co.uk



Battlefield tours that exceed your expectations!



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TERMS & CONDITIONS

1. **Your holiday contract.** At the time of asking for a booking to be made on your behalf you must complete and sign a booking form agreeing to accept these Terms and Conditions. The person making the booking accepts full responsibility for paying for all persons named on the booking. Your booking is binding on receipt of the booking form (received either via email or post). We reserve the right not to proceed with any booking at any time.
2. **Booking forms.** You must provide accurate data on the booking form, any inaccuracies are your responsibility, and later amendments which incur charges from suppliers will be passed on to you. Passengers must have 6 months from date of departure remaining on their passports.
3. **Deposits and payment.** No booking can be accepted unless accompanied by a deposit of £100 per person travelling. A larger payment will be required on some tours and you will be notified of this. Payment of the outstanding balance is due without notice, 8 weeks before departure. If the final balance is not made by the due date the Company (Battle Honours Ltd) reserves the right to treat your booking as cancelled and you could be liable to pay cancellation charges in accordance with our cancellation scales set out below. *Please note all deposits are non refundable*
4. **Financial security.** Battle Honours comply with the Travel Package Regulations 1992 and are members of the Travel Trust Association, all monies paid for a tour are kept in a client trust account managed by a TTA Trustee ensuring you 100% financial protection.
5. **Price change.** Prices set at time of booking may be subject to variation due to matters outside our control. BHL will do all it can to avoid passing any increases on to you.
6. **Changing a booking.** If you need to alter any of your travel arrangements specified on your booking form after paying a deposit or full amount, we will do all we can to accommodate your needs. An alteration fee of £30 per person and any other fees we may incur making the alterations will be charged for any such change except within 8 weeks of departure when the change will be treated as a cancellation.
7. **Cancellation.** If you wish to cancel your tour after your booking has been confirmed you must inform the company in writing as soon as possible. The date of cancellation is treated as the date it is received in writing. The company reserves the right to charge you a cancellation fee based on the following scales: Please note as at point 3 deposits are non-refundable.

Notice Period	Cancellation fee (% of tour price)
0-14 days	100%
15-28 days	80%
28-42 days	50%
42-56 days	30 %
Over 56 days	loss of deposit only

No refunds for cancellations made on or after departure date can be given.

8. **Insurance.** It is a condition of travel that adequate personal travel insurance is held by all travellers. Proof of Insurance cover is required by BHL on the booking form. An EHIC form should also be carried but is not an alternative to Travel Insurance.
9. **Your responsibilities.** It is your responsibility to ensure you and your party meet all specific Visa and Passport requirements for any country you travel to while on a BHL tour. We accept no responsibility if you or a member of your party are delayed or cannot travel because you have not complied with any such Passport or Visa requirement. We are not liable for any cost incurred by failing to meet these requirements. You are responsible for the behaviour of yourself and anyone in your party. We reserve the right to remove you or any of the party from a tour at any stage if your/ their behaviour or demeanour is disruptive, dangerous or annoying to other travellers or the Company. No refund or payments of any costs will be made under these circumstances.
10. **Your Holiday.** We will arrange various aspects of your tour as confirmed to you. Included items will be as per the brochure or website. Unless stated this will include travel from an agreed pick up point, hotels on a bed and breakfast basis, tour guide, and scheduled museum fees.
11. **Change to the tour.** It is unlikely that we have to change tour details but sometimes changes are unavoidable. Minor changes within the itinerary may be made at our discretion for administrative reasons or in the interest of other passengers. If the change is major (e.g. involves a delay in departure of more than 12 hours or a change to a lesser standard Hotel) you will have the choice of the following. A-Accept the changes. B-Cancelling with a refund.

Force Majeure - (This includes Riots, War, Terrorist activity, industrial action, fire, adverse weather and technical problems with transport)
This means we will not pay any compensation if we cancel or change your tour due to unforeseen unusual circumstances beyond our control, which could not have been avoided.
12. **Minimum numbers.** If the number of bookings received does not meet the minimum required to operate the tour 8 weeks before the journey BHL will inform you of the cancellation and offer you an alternative or a full refund.
13. **Travel Timings.** Channel crossings and other timings are given as a guide only and are subject to change by the carriers procedure's often at the last minute. BHL are not liable for any such changes or costs incurred.
14. **Conditions of carriage.** When you travel by air, rail, sea or coach the carriers conditions of carriage apply.
15. **Law.** The contract between the Company (Battle Honours Limited- BHL) and the client incorporating booking confirmation and travel will be governed by English Law and both parties submit to the jurisdiction of the English Courts.
16. **Brexit** We reserve the right to terminate the contract if the effects of Brexit are such that it becomes impossible to operate within Europe by reason of loss of Passporting benefits /Visas within the EU, Or By reason of tariff increases or new financial penalties imposed. Such changes will be classed as material adverse change. This clause will also apply if logistical backlogs/ traffic at Ports is deemed insurmountable to efficient operating of your tour. If we terminate under this clause monies OTHER than deposits will be refunded.